

User Manual Index

⇒ [Accessing WebMail](#)

⇒ [Logging In](#)

⇒ [Check your Mail](#)

⇒ [Main Mail Screen](#)

⇒ [Reading Messages](#)

⇒ [Search](#)

⇒ [Sending a new message](#)

⇒ [Address book](#)

⇒ [Spelling](#)

⇒ [Attaching files](#)

⇒ [Html Text](#)

⇒ [Managing addresses](#)

⇒ [Address book](#)

⇒ [Recent addresses](#)

⇒ [Group distribution lists](#)

⇒ [Managing folders](#)

⇒ [Options](#)

⇒ [Signatures](#)

⇒ [Change Password](#)

⇒ [Spam Control](#)

⇒ [Personal Profile](#)

⇒ [Aliases](#)

⇒ [Exceptions](#)

⇒ [Message List Settings](#)

⇒ [Holiday Settings](#)

⇒ [Advanced Options](#)

⇒ [Mailbox Settings](#)

⇒ [SMS Settings](#)

⇒ [Trusted Sites](#)

⇒ [Check Other EMail Accounts](#)

⇒ [Friends Settings](#)

⇒ [Server Spam Settings](#)

⇒ [Webmail Spam Settings](#)

⇒ [Centipaid](#)

⇒ [PGP Settings](#)

Accessing WebMail

How can I get my Mail?

Here is the instant three step guide...

1. Start your web browser - e.g. Internet Explorer, Mozilla Firefox, Netscape, etc.
2. Point it at the WebMail page - your Internet Service Provider (ISP) or Computer Department will have told you the URL to use, e.g. <http://your.email.provider.here/cgi-bin/webmail.cgi>
3. Depending on how they have set up WebMail you might see a login page; if so enter your username and password, (then click the 'Log me in' button) - you will should have been given a username and password for your account.

Bingo! - you're at your Mail

It's that simple but for more details read on...

Logging in

When you run WebMail you will be presented with the login page:

Welcome to domain.com's email system

Username @domain.com

Password

Template Set (default) ▼

Language English ▼

Remember me for 30 days [more info](#)

[Log me in](#)

For help using WebMail click here

[Contact Us](#)

To login you must first supply a valid username and password.

In the **Username** field, type your username (the first part of your email address before @161.29.2.41).

Next type in your password in the **Password** field.

This username and password should have been supplied to you.

If you do not have a username and password, [Contact Us](#).

Remember me for 30 days.

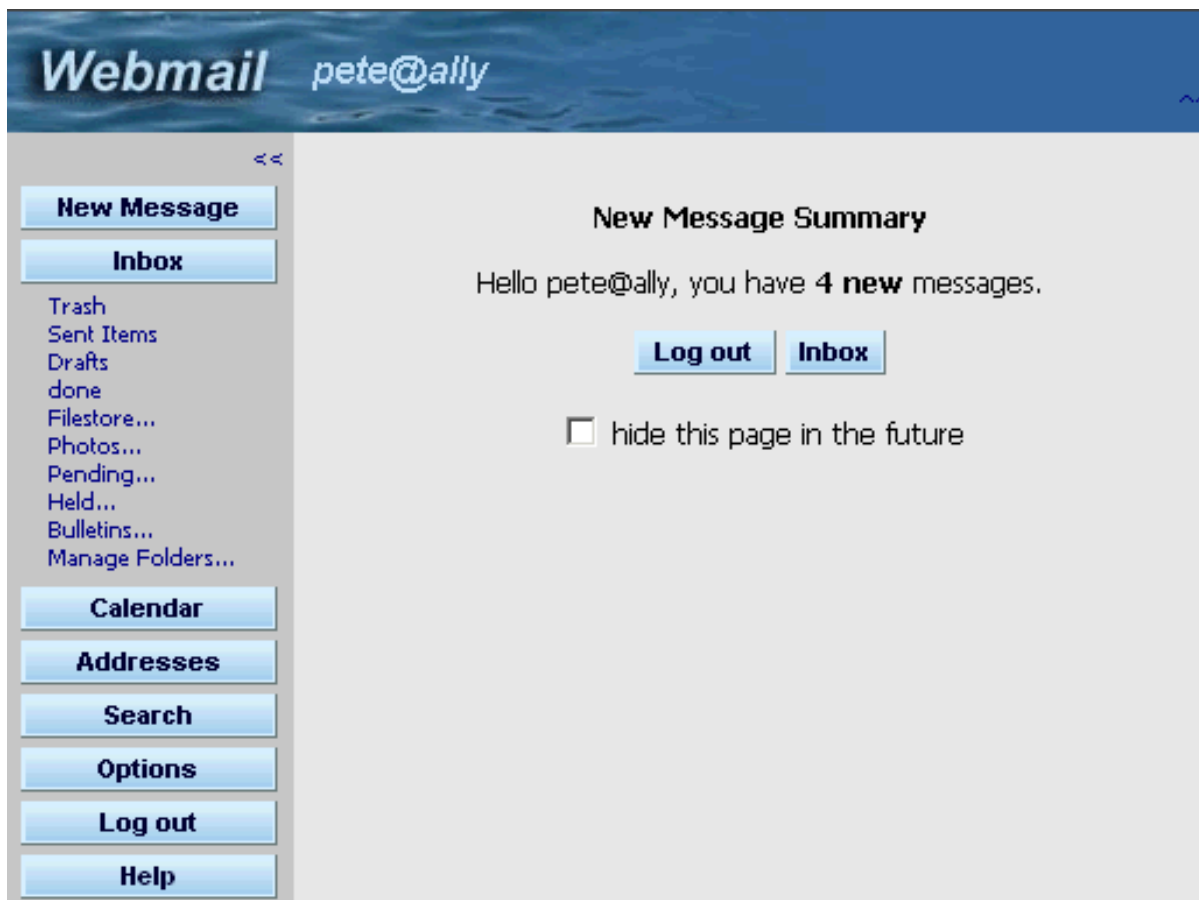
Checking this box will make WebMail store a cookie on your machine so you will be automatically logged in without having to enter a username and password. You should NOT use this feature on public machines.

Then click **Log me in** or press Enter.

You can change your configuration settings as you see necessary. (see "Options" and "Advanced Options").

Check your Mail

Once you are logged in, WebMail will check for new email and will display the New message summary page. This shows the number of new messages you have received. If you wish you can then logout before going any further. Click INBOX, and the most recently received messages will be shown.



Main Mail Screen

Click INBOX to get to your new messages.

Shown at the top of the page is the "Inbox 4/9" which shows that you have 9 messages in your Inbox of which 4 are unread.

New messages have a blue background.

Unread messages are in **bold**.

Webmail pete@ally

Inbox (4 / 9) Reply Forward Delete Redirect Move to folder...

Select	Attach From	Subject	Date	Time	Size
<input type="checkbox"/>	0 test1@ally	New message	11/2/2004	8:04:44 am	0.76k
<input type="checkbox"/>	0 test1@ally	Received your email	11/2/2004	8:04:14 am	1k
<input type="checkbox"/>	0 pete@ally	Get the Photos	11/1/2004	3:48:02 pm	0.98k
<input type="checkbox"/>	0 george@ally	Keep me up to date	11/1/2004	3:46:02 pm	0.71k
<input type="checkbox"/>	0 george@ally	Working Tomorrow?	11/1/2004	3:45:30 pm	1.00k
<input type="checkbox"/>	0 pete@ally	See you next week	11/1/2004	3:41:39 pm	0.69k
<input type="checkbox"/>	0 test1@ally	Testing WebMail attachments	11/1/2004	3:38:35 pm	1k
<input type="checkbox"/>	0 petetest1@ally	pete	11/1/2004	10:49:21 am	0.82k
<input type="checkbox"/>	0 pete@ally	pete	11/1/2004	10:46:21 am	0.66k
<input type="checkbox"/> Click to select all messages on this page			9 Msgs in total - page 1 of 1 - 1		

This is the main mail screen with the INBOX open. The navigation bar down the left is described below. Some of these features will not be available on all WebMail systems.

- ^^ - Minimize top bar.
- << - Minimize left navigation bar.
- **New Message** - Compose a new message.
- **Inbox** - New messages are shown here and remain until they are deleted or moved to another folder.
- **List of Folders** - This list shows the default folders, Trash, Sent Items and Draft, followed by folder you've created.
- **Filestore and Photos** - These allow you to store files on the server for public or private access.
- **Pending** - If you have enabled 'Friends' on the Options - Spam Control page the received messages are held here until the confirm message is received. It is then automatically moved to the INBOX
- **Held** - If you have enabled 'Spam Filtering' on the Options - Spam Control page messages that has been detected as likely spam will be kept in your 'held' folder for a week, and then be deleted automatically.
- **Bulletins** - Bulletins sent from your system administrator are shown here. If there is a new bulletin, you will be shown it when you log in.
- **Manage Folders** - Create, delete, rename your personal folders. This page also has a summary of folder contents.
- **Calendar** - Create or check events which can notify you by email or text message.
- **Addresses** - Edit and create address books and group send lists. Add contacts, import and export address books.
- **Search** - Find messages in any folder.
- **Options** - Settings that affect the way your account works.
- **Logout** - Finish you WebMail session

Reading Email

To read a message, click on either the 'subject' or 'from' link.

The screenshot shows an email client interface. At the top, there is a navigation bar with buttons: < Prev, Reply, Forward, Delete, Reply All, Redirect, Move to folder... (dropdown), and Next >. Below this, the email header is displayed:

From "test1@ally" <test1@ally>
 (Add to address book) (Add to recent addresses) (Add to blacklist)

Date 11/2/2004 10:44:20 am

To pete@ally

Subject Sample Message

On the right side, there are checkboxes for viewing options: Headers (unchecked), Inline Images (checked), Enable Scripts (unchecked), Open in New Window (unchecked), and Enable Offsite Images* (unchecked). A "change view" button is located below these options.

The main body of the email contains the text: "Sample message to show display of message sent to Pete."

At the bottom of the email view, there are two links: "Save email to disk as a text file" and "Print email".

- **Reply** - Reply to the message currently selected or being viewed.
- **Forward** - This will send the message on to a new address, using your address as the from and reply-to address. Either type in the email address of the person or people you would like to forward to, or choose from the 'Address Book' and/or 'Recent Addresses'.
- **Delete** - Delete the message(s) currently selected or being viewed.
- **Redirect** - Send the message on to a new address. The original from and reply-to address will be used.
- **Move to folder...** - Select the destination you wish to move the selected or viewed message(s) to.
- **Prev - Next** - Display the previous or next message.
- **Add to address book** - Add the 'From' address to your address book.
- **Add to recent addresses** - Add the 'From' address to your recent address list.
- **Add to blacklist** - This will delete this message and automatically delete all messages you receive from this person in the future.
- **change view** - If you would like to change your message viewing options, check one or more of the following, then click, 'change view'.
- **Headers** - Display the complete headers of the email.
- **Inline images** - Display common types of image file attachments in the body of the message.
- **Enable Scripts** - When viewing HTML inline, for security reasons WebMail automatically removes scripts, forms and applets. Checking this box will stop these from being removed. This setting, unlike the others, will not be saved and you need to check this each time you want to see the script, forms and applets.
- **Open in a New Window** - Open this message in a new window.

- **Enable Offsite Images** - If there are offsite images in an email you will be able to enable them here.

Search

To search for messages, click Search, set the search criteria and then choose the folder(s). To select multiple folders, press and hold Ctrl and then select your folders using the left mouse button.

Step 1. Enter your search criteria

From:
Eg. xxx@yyy.com or just a name

To:
Eg. One of your email addresses

Subject:
Eg. The sales document

Message body:
Eg. Any important keywords

Search for the entire sentence you have entered in Message Body or the individual words. Eg. When ticked it will search for 'test message'. When unticked it will search for 'test' and 'message'.

Step 2. Select the folders to search

Inbox ▲
 Drafts
 Sent Items
 Trash ▼

Search for emails

- **From** - You can search by the sender's full email address, part of their email address, the nickname or full name of those in your address book.
- **Subject** - You can search based on any text in the subject of the message.
- **Message Body** - You can search based on any text in the message.
- **To** - You can search by the recipient's full email address, part of their email address, the nickname or full name of those in your address book.

If you have filled in more than one field, then WebMail will search using the AND rule, e.g. if you fill in 'csmith@domain.com' in the 'From' field and the word 'jelly' in the Subject field, then the search function will search and display messages received from csmith@domain.com that have the word 'jelly' in the Subject.

* represents more than one character, e.g. if you would like to search for all messages that have originated from @domain.com, just type in *@domain.com in the From field. This will return all of the messages that have been received from @domain.com

? represents a single character, e.g. if you would like to search for a message with the Subject jelly but was not sure if jelly ended with a 'y' or an 'i', just type jell?.in the 'Subject' field and it will return the message or messages that have jelly as the Subject. However this will also include messages that have jello as the Subject. Please note that the search function is not case sensitive, e.g. searching for jelly will also find JELLY or Jelly and cannot search through attachments.

Sending a new message

To compose and send a new message, just click 'New Message'.

The screenshot shows an email composition interface. The 'To' field is empty, with a 'show cc/bcc' link below it. The 'From' field is populated with 'pete@ally' <pete@ally>. The 'Subject' field is empty. On the right side, there are checkboxes for 'Urgent' and 'Read receipt', and links for 'Attach file', 'Check spelling', 'Save to drafts', and 'Html text'. At the bottom, there is a 'Select your signature' dropdown menu set to '(none)' and a 'Click here to SEND' button.

- **To** - Here, type in the recipient's email address, or choose an email address from an Address Book, Recent Addresses or Groups by clicking 'To'.
- **From** - This is the address that the recipient will use when replying to your message. If you have aliases for your account, you can selected them here.
- **CC** (Carbon Copy) - Use this field to send a copy of the message to one or more email addresses.
- **BCC** (Blind Carbon Copy) - This field is very similar to CC, but the e-mail addresses of those in the BCC field will not be seen by other recipients.
- **Subject** - In this field, type in a brief description of the message.
- **Urgent** - Marks the message as urgent.
- **Read Receipt** - Request confirmation that the message has been opened.
- **Attach file** - Attach a file to your message - see [Attaching files](#)
- **Check Spelling** - Check the spelling of your message.
- **Save to Drafts** - Save the message to your Drafts folder.
- **HTML Text/Plain text** - Lets you switch between using a plain text editor and an HTML text editor to compose your email.
- **Signatures** - If you have set up signatures, select one from here.

Address book

Instead of manually typing email addresses, you can select them from your Address Book or Recent Addresses.

Click 'To' and choose which addresses you would like to send the e-mail to.

Address Book			default	Done	
To:	Cc:	BCC:	Nickname	Email Address	Full Name
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	George	george@home.com	George
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	jim	jim@bob.com	Jimbo
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	sally	sally@bob.com	sally
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	test1	test1@ally.co.uk	test1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	trev	trev@bob.com	trevor

Select email addresses and tick To, CC or BCC for each depending on which fields the address should appear in. Then press done.

Alternatively, you can click on the nickname.

Spelling

Once you have written your email, you can check your spelling

Done
Check Again
Edit Dictionary

I found 2/3 lines with errors where 3 words are not in my dictionary.

Ther are two speling
mistakis
here

Ther are two [speling](#)
[mistakis](#)

The left panel shows the message body. The right panel shows the message body text with the misspelled words as links.

To correct the words that have been misspelled, just click on them in the right panel. This will take you to the 'Correct Word' screen to select one of the possible suggestions presented to you or change it manually.

If the word is not misspelled and is not in the WebMail dictionary, click on the Add button to add it to your personal dictionary.

Attaching files

To attach files to your message click 'Attach file'.

Attach Files to this message
Return to message

Select the files to upload/attach
(You can select up to 3 files at a time)

File 1: Browse...

File 2: Browse...

File 3: Browse...

Attach File(s) Upload File(s)

Attached Files
Total attached size Ok

Delete

Files stored on server
Total file size Ok

Delete Attach

Click on the Browse button to select the file that you would like to attach then click 'Attach file(s)' to attach the file to the message.

When the file is successfully attached, it will appear in the Current Attachments list. The size of the file will also be indicated in brackets beside the filename.

You can attach more than one file to the message. As more files are selected.

To store a file on the server (to save you uploading each time you send it), click on 'Upload files'. If you want to attach a file Stored on Server in your current message, select file from the 'Stored on Server' list, click Attach. Stored files will remain on Server until you delete them.

To remove an attached or stored file, select the file and click Delete.

Once you have finished attaching all of your files, click on 'Return to message'.

Html Text

The Html text editor lets you easily add formatting to your message. You can add color, use different fonts, make tables, insert links, align text, and more.

To

Cc

BCC

From "pete@ally" <pete@ally>

Subject

Urgent

Read receipt

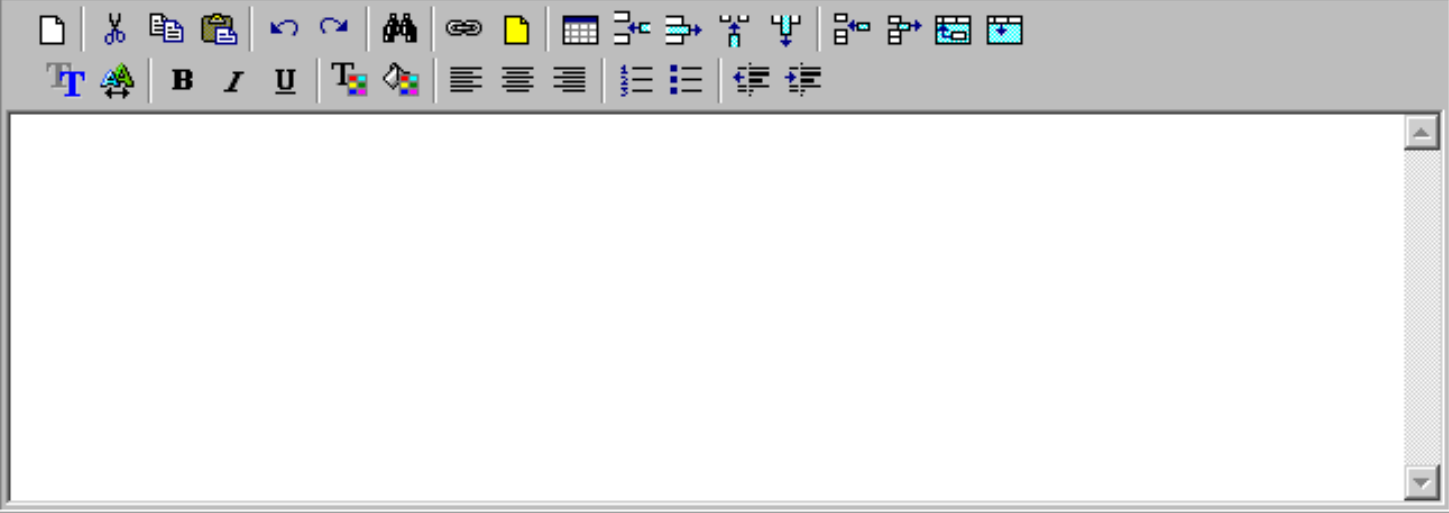
[Attach file](#)

[Check spelling](#)

[Save to drafts](#)

[Plain text](#)

hide



Select your signature

[Click here to SEND](#)

Click on Plain text to return to the simple email screen.

Managing Addresses

The Address Book is a handy place to store e-mail addresses of people you regularly contact. To access the address book, click 'Addresses'.

Address book

Address Book

default

New Address Book

Nickname	Full Name	Email Address	Phone	Mobile	Fax
George	George	george@home.com	3456789		email edit delete
jim	jimbo	jim@bob.com			email edit delete
sal	sally	sally@bob.com			email edit delete
test1	test1	test1@ally.co.uk	123123		email edit delete
trev	trevor	trev@bob.com			email edit delete

Add a new contact to Address Book

Alert me by SMS if I receive an email from this person. The first 160 characters of the email will be forwarded by SMS to your phone - [view SMS settings](#)

Nickname

Full Name

Email Address

Phone

Mobile

Fax

Notes

Postal Address

Address Book - Listed here are your default address book, Recent addresses, Groups and any personal address books you have created.

To change an existing address in the Address Book, just click the edit link for that address.

Clicking the 'email' link or an email address will open a new message to that address.

Recent addresses

Recent Addresses - This is a list of 30 most recently used email addresses.

Group distribution lists

The Group List lets you save time in retyping multiple email address. If you have a group of people that you are continually sending email to, you can set up a label (e.g. 'work'), where you just have to type this in instead.

You can use nicknames from your address books in the group lists.

Managing Folders

There are four default folders:

- **INBOX** - Folder that new messages are delivered to.
- **Trash** - Contains deleted messages.
- **Drafts** - Contains saved messages.
- **Sent** - Contains sent messages.

Click 'Manage folders...' to open the Manage Folders screen as shown below.

Manage Folders

Folder	Msgs	Read	Draft	Reply	Size (kb)	
Inbox	10	7	0	0	8	delete folder
Trash	29	12	0	4	119	delete folder
Sent Items	15	4	0	0	65	delete folder
Drafts	0	0	0	0	0	delete folder
done	0	0	0	0	0	delete folder
Total	54	23	0	4	193	

Rename a folder

Select the folder you would like to rename

done ▼

What would you like to rename the folder to

Rename

Create a new folder

Enter a name for your new folder in the space below

Create

Beside each folder is the the number of messages, total size of the messages, number read, number of drafts and the number replied to. To open a folder, click on the folder name.

You can create, rename and delete folders.

When you delete a folder, you will delete all the messages contained in the folder.

Options

You may not have all the options available to you.

Your Details	Setup Options
<p>Signatures Edit or create email signatures.</p> <p>Change Password It is recommended you regularly change your password.</p> <p>Spam Control Set levels of spam control to avoid receiving unwanted advertising.</p> <p>Personal Profile Change your name, reply address, current timezone ...</p> <p>Aliases Create and manage other email addresses for this email account.</p>	<p>Exceptions Use exceptions and filtering rules to organise your incoming mail.</p> <p>Message List Settings Change the options used when displaying a list of emails.</p> <p>Holiday Settings Setup an "out of the office" autoresponder or have your email forwarded to another account.</p> <p>SurgePlus Windows Client For faster access to your filestore, photos, calendar...</p> <p>Advanced Options Use the more advanced options available in WebMail.</p>

Signatures

Signatures

Name	Value		
George	George Tomkins	Edit	Delete
Sharon	Sharon Benson	Edit	Delete

Signature Name: [Save Signature](#)

Signature:

Sharon Benson

[Back to options](#)

Default Signature:

SMS Signature:

Note: To add a new signature all you need to do is change the "Signature Name" and click save.

Here you can Compose, Delete and Edit signatures.

- **Signature Name** - The name of this signature.
- **Signature** - What you would like to appear in the signature. e.g:
Chris Jones
Johnson Rd,
Northcote, Auckland
555 387 5839
- **Save Signature** - When you have finished, click on 'Save Signature' and this signature will appear in your Signatures list.

If you clicked 'edit' and changed the 'Signature Name', a new signature will be added to the list without deleting the original signature.

- **Default** - If you have more than one signature, you can choose a default signature using the drop down menu.
- **Delete** - Remove the signature.
- **Edit** - Edit the signature.
- **Htmltext Editor** - Change to Html text editor to add formatting to your signature.

Change Password

Change passwords and enter Password Retrieval questions and answers, to help you remember your password.

Change password

New password

New password again

Password retrieval question(s)

Here you can enter a set of questions and answer that can be used to retrieve your password in case you forget it. When you click the forgotten button on login page one is picked at random from the list below.

Question

Answer

Spam Control

'Friends' automatically stores email from unknown senders in your 'pending' folder awaiting a reply to a confirmation message. This helps check they are a real person and not just a spam program
 'Spam Filtering' automatically stores email that is suspected to be spam in your 'held' folder for 2 weeks. You can go to your 'held' folder to release messages wrongly identified as spam.

Spam Control

[Back to options](#)

Friends: On Off **Pending Emails** **Advanced**

If Friends is turned on, a request for confirmation is sent back to any unknown sender and the message will be stored in your 'pending' folder. The message is put in your Inbox when the sender confirms.

Spam Filtering: On Off **Held Emails** **Advanced**

If Spam Control is turned on, a message that has been flagged as spam will be put into your 'held' folder for a week, and then be deleted automatically.

Personal Profile

Personal Settings

Personal Profile

[Back to options](#)

Your Name

Default reply address

Cookie Login

Time Zone

Auto Adjust Time Zone for Daylight Savings? Yes No

Display New Message Summary Yes No

IMAP prefix

[Save your details](#)

Select Template Set

Different template sets can give WebMail a completely different look and feel. Choose your favourite one.

Template Set:

Language:

[Set template set](#)

- **Cookie Login** - Checking this box will make WebMail store a cookie on your machine so you will be automatically logged in without having to enter a username and password. You should NOT use this feature on public machines.
- **Display New Message Summary** - Allows you to see if you have any new messages quickly when logging in.

Aliases

Create and manage other email addresses for this email account.

Aliases

[Aliases](#) [Create Alias](#)

This page lists any aliases you may have for your email account. An alias is an alternate name for your account name and any email sent to the alias will be delivered to your account. Click 'Create' to add an alias.

[Sel Alias](#)

seven@her.com

petetest3@not.com

petetest4@other.net

[Select all](#) 3 out of 3, starting at 0

[Delete Alias\(es\)](#)

Exceptions

You can set up filtering rules to identify particular messages, and then move, copy, forward, or delete them.

Account exceptions and filtering rules

If the header contains

then Move to IMAP folder

Forward - keep a copy to email address

Accept reason for bounce

[Add](#)

ID	Sel	Action	Header Contains	Destination*/Reason**
0	<input type="checkbox"/>	move	Subject Fiats	Trash
1	<input type="checkbox"/>	Forward - keep a copy	Subject [john]	john@domain.com

[Delete](#) [Move Up](#) [Move Down](#)

Exceptions allow you to setup filters to tell the mail server what to do with specific messages. This allows you to move messages into folders and forward to other email addresses, bypassing the spam blocking features Friends, centipaid, spam hold, bounce, and vanish for messages you are expecting.

- **If the -- header contains** - Select the part of the email you want to filter on. If the section selected contains whatever you put in the text field then it will be filtered.
- **Move to folder** - Select folder to receive filtered email. Message will not appear in the INBOX.
- **Copy to folder** - Select folder to receive filtered email. Message will also appear in the INBOX.
- **Forward to email address** - Message will be forwarded to the Email address entered here. Select 'Forward - keep a copy' to keep the message in your message list.
- **Add** - Save the filter.
- **ID** - Filters are processed according to ID (0 then 1, etc). e.g. for the pictured example, if the subject of a

message is '[john] Fiats' then the messages will be moved to the 'Trash' folder and not forwarded because it has already been moved. If the rule for 'Fiats' copied the message or was moved down to ID 1 both filters would occur.

Message List Settings

Here you can customize features of your main mail screen.

List Display Settings

[Back to options](#)

Automatically check for new mail every (minutes)

Number of Emails per page

Send a Single forwarded message as an attachment with a note

Default Forwarded emails to Digest Mode

- **Automatically check for email every..** - Set how often WebMail checks for new mail. If this field blank this feature is off.
- **Number of messages per page** - This sets how many messages you would like to view per page.
- **Send a Single forwarded message as an attachment with a note** - Change the way you forward a single email.
- **Default Forwarded emails to Digest Mode** - Forward selected emails as attachments in a single email.

Holiday Settings

Set up automatic forwarding of and/or responding to your incoming email.

Forwarding settings

Forward to

This deletes the original message after forwarding or responding.

Delete original message

This chooses when the forwarding occurs, it can occur before or after exceptions, friends and spam rules

Forward *after* exceptions, friends, and spam rules.

Automatic response to incoming mail

Enable responder

Only respond to messages addressed specifically to this account

Only send to a particular user

Message subject

Message body

- **Forwarding Settings** - Type the email address you wish to forward all email to.
- **Automatic Response** - Set up your automatic responses.
 - Check "Enable responder" to start sending automatic responses.
 - Type in Message subject and your message.
 - Then save your settings. Remember to change these settings when you wish to stop automatic responses.

Advanced Options

You may not have all the advanced options available to you.

Advanced Options

[Back to options](#)

Mailbox Settings
Create Rules to organize or archive your email once a day.

SMS Messages
Have important email sent to your cell phone as a text message.

Trusted Sites
Any EMail which has references to images which are not on your trusted list are removed when being displayed.

Check Other Email Accounts
Setup WebMail to check your other email accounts.

Friends Settings
Verify that Email sent to you is coming from a person, not unwanted advertising (recommended).

Server Spam Settings
Hold, Bounce or make spam Vanish before it reaches you.

WebMail Spam Options
Options to help deal with unwanted email.

WebMail Filtering Rules
Setup filters to help you organise your email into folders.

Centipaid
Charge small amounts to people sending you email. Generally used to stop Unwanted Email.

PGP Profile
Change your PGP settings and keys.

Mailbox Settings

Use the 'Settings', 'Archive and 'Import' buttons to navigate between the screens below.

Mailbox contents[Settings](#)[Archive](#)[Import](#)

This page show you the current contents of your INBOX.

Quota used: 179,573 bytes / 20 MB [Recalculate](#)

Display [Refresh](#)

Sel	Number	Size (bytes)	From	Subject	Date
<input type="checkbox"/>	1	656	"pete@ally" <pete@ally>	pete	Mon, 01 Nov 2004 10:46:21
<input type="checkbox"/>	2	695	"pete@ally" <pete@ally>	See you next week	Mon, 01 Nov 2004 15:41:39
<input type="checkbox"/>	3	710	"george@ally" <george@ally>	Keep me up to date	Mon, 01 Nov 2004 15:46:02
<input type="checkbox"/>	4	1,091	"test1@ally" <test1@ally>	Received your email	Tue, 02 Nov 2004 08:04:14
<input type="checkbox"/>	Delete all messages in INBOX				

[Select all](#)

4 out of 4, starting at 0

[Delete Message\(s\)](#)**Mailbox options**[Settings](#)[Archive](#)[Import](#)

Here you can configure 'archive' options for your IMAP mailbox.

Action	From	To	If	Than
<input type="text" value="Move"/>	<input type="text" value="INBOX"/>	* <input type="text" value="--DELETE--"/>	<input type="text" value="--DELETE--"/>	<input type="text" value="Bigger"/> <input type="text" value=""/> <input type="text" value="Bytes"/>

[Add Rule](#)

and...

- Move from Trash to --DELETE-- if Older than 7 Days
- Copy from INBOX to archive_`\${date}` if Older than 1 Days

[Delete Rule](#)[Apply Now](#) *

* Rules that apply to folders other than INBOX will only take effect if you use IMAP.

* `\${date}` will insert a 6 digit yyyyymm string.

* Rules are applied only ONCE per day.

Mailbox Import[Settings](#)[Archive](#)[Import](#)

This page allows you to import mail from another POP or IMAP mail server. If the import is not completed in 30 seconds it will continue to run in the background and you will be notified of the outcome by email.

Remote host: Username: Password: Retrieval type: POP
 IMAP - IMAP prefix Leave on server: [Fetch Now](#)**SMS Settings**

Have important email sent to your cell phone as a text message. You can have as many rules as you like. If the email header (e.g. "From", "Subject", etc) you've selected in any email you receive matches the "text" for that rule, the email will be sent to your cell phone as an SMS message (or "Text Message"). Any email sent to you as an SMS message will still be available in your INBOX.

SMS Settings[Back to advanced options](#)**Available SMS credits****1**

This is the number of SMS messages that you can send from the system or that can be forwarded to your mobile phone.

Update your mobile phone number

If you would like the ability to have your emails forwarded to your mobile phone or to have any replies to SMS messages you send to come back to your mobile phone you must enter details here.

 [Update](#)

You must enter the full international dialling version of their mobile phone number. e.g. UK users would start with 44 - followed by the mobile number without the preceding 0 [more details](#)

How to get emails forwarded on to you by SMS

If you would like to have emails from certain people automatically forwarded on to when received by the email system you can do this by checking "Alert me by SMS if I receive an email from this person" next to the appropriate person in your [Address Book](#). More sophisticated forwarding options for advanced users are available at the bottom of this page.

**Forward an email to your phone using these options.
Specify the location and text to search for in the email and press create.**

Header Contents

Header

[Create](#)

Specify the text the header must contain. You can use wildcards.

Trusted Sites

When an email is received that includes offsite images, if you check the 'Enable Offsite Images' checkbox, all images in that message, and all future messages from this site will be enabled. Here you can remove a site that has been previously enabled, or add a site manually.

Trusted Sites

[Back to advanced options](#)

Trust List: When an image is loaded from a website, that site is passed referer information. Some emails contain links to images. Webmail replaces these images with the words "offsite image" unless the site referenced, is listed as trusted.

```
domain.com
www.dilbert.com
```

Enter one domain per line. You can also use wild cards.
eg. netwin.co.nz
or *.netwin.co.nz

Check Other Email Accounts

You can use this section to check other email accounts that you might have. The email in the listed accounts will be displayed in your INBOX folder.

Check Other Email Accounts

ID	Host	Username	
1	domain.com:110	fred	Edit delete

Set Up Account Details

[Back to advanced options](#)

To check other email accounts with WebMail, enter their details here. Emails in these accounts will be displayed in your Inbox along with your WebMail Emails. Emails in IMAP folders will not be displayed.

Fetch accounts are currently setup for automatic download.
[Set fetch download to manual](#)

Host

Username

Password

Account ID 0 1 2 3 4

- **Host** - Enter the address of the POP3 or IMAP mail server for the account here. If checking an IMAP account, you will need to add ':143' to the end of the host, e.g. 'domain2.com:143'.
- **Username** - Enter the username for the account here.
- **Password** - Enter the password for the account here.
- **Account ID** - The selected account ID will be displayed beside messages that are from this account.
- **Save account detail** - Use this once you've filled in all of the fields above, to save the information.

Friends Settings

'Friends' automatically stores email from unknown senders in your 'pending' folder awaiting a reply to a confirmation message. This helps check they are a real person and not just a spam program. Status reports are emailed to the user on a regular basis to provide information on the Friends system and any pending mail.

Friends settings

Settings
Address list
Message
Pending
Incoming
Outgoing

The Friends system allows you to maintain a list of acceptable addresses. It automatically holds email from unknown senders, awaiting a reply to a confirmation message. This checks they are a real person and not just a spam robot. See [here](#) for more details. Friends is applied **after** your Filters and **after** your Spam rules.

Disable Friends.
 Kid safe - only accept mail from known senders. (You must specify senders in 'Address list')
 Keep track of addresses but don't block anything or request confirmation.
 Request confirmation from unknown addresses.
 Request confirmation if smite score is: or greater. (Recommended)

Save

To automatically add addresses you can:

Add all incoming email addresses to list. (Only use this temporarily - it lets all mail through)
 Add all outgoing email addresses to list. (Recorded during smtp-authentication)

Save

Help

- **Disable Friends** - Allows all mail through.
- **Kid safe** - Highest level of safety. Mail is only allowed through if the inbound email address is in your list of known friends. If this is not the case, the inbound message is bounced with a notification that you are not accepting mail from unknown senders.
- **Keep Track** - The same as 'Disable Friends' (see above), except that automatic additions to your friends list can be enabled.
- **Request confirmation from unknown senders** - If a message is received from an unknown sender, an email (composed by you in the 'Message' section at the top), is sent to the sender, requesting them to respond which confirms they not just a spam program. When they respond, the original message will be delivered. On a regular basis a status report message is sent to you, providing information of the friends system and any pending mail.
- **Request confirmation if smite score is exceeded.** - In this mode, if a message is received from an unknown sender and it gets a smite score (rating of how likely it is to be spam) of more than that selected number, then a request confirmation message is sent.

Server Spam Settings

'Spam Filtering' automatically stores email that is suspected to be spam in your 'held' folder for 2 weeks. You can go to your 'held' folder to release messages wrongly identified as spam.

Spam settings

Settings
Held Messages

Based on the spam rating you can choose to hold*, bounce*, or vanish* a message before you even see it. Simply set the value below for each action. These are applied **after** any exceptions you may have, and **before** Friends

Hold when rating is

Bounce when rating is

Vanish* when rating is

* Hold means the message is kept for 2 weeks, in which time you can view the message(s) and choose to receive specific messages.
 * Bounce means send a message back to the sender, letting them know you didn't get it.
 * Vanish means throw the message away, sender doesn't know you didn't get it.

The vanish option is not recommended because the sender is not notified when the message is not delivered.

SPAM features (* SERVER DEFAULT is subject to change)

Add the spam indicator to the message subject at this smite level eg level 4 = 'Spam:****, '

Add spam indicator headers to the message body at this smite level.
(required to filter messages if using Microsoft Outlook)

- **Held Messages** - This list shows messages which received sufficient rating to be held. See 'Hold'.
- **Hold** - If a message is rated equal to or above the Hold message level, then it will be held (not admitted to your INBOX). Any messages held will be held for two weeks in the "Messages" section before being automatically deleted from the Server.
- **Bounce** - If a message is rated equal to or above the Bounce level, then the message will be bounced back to the sender to let them know you haven't received it.
- **Vanish** - If a message is rated equal to or above the Vanish message level, then the message will be thrown away.

Webmail Spam Settings

This screen allows you to setup the spam filtering that occurs when you press the 'Inbox' button or login to WebMail.

[Back to advanced options](#)

Apply Spam Filter: 5* - Medium (recommended) ▼

The more strict the filter, the greater the chance that a real Email will be filtered as Spam
This filter is performed after any other filtering rules you may have setup.

Reject List: Any EMail you receive from addresses that are on your reject list will automatically be deleted.

Enter one address per line.
You must have the '@' symbol in each address.
eg. fred@netwin.co.nz

Keep Rejected Emails in my 'Trash' folder.

Accept List: Any EMail you receive from addresses that are on your Friends list will not be deleted. Even if they are on your reject list

Enter one address per line.
You must have the '@' symbol in each address.
eg. fred@netwin.co.nz

Do not filter Emails from my accept list.

[Save Settings](#)

- **Apply Spam Filter** - Check the checkbox, select the level and then "save" to turn this option on. If a message is rated equal to or above this setting then it will be moved into your Spam folder when you check mail.
- **Reject List** - When you check mail, if a message is from an email address in your reject list, it will be automatically destroyed, unless you have selected to keep these messages in your Trash folder (using the checkbox).
- **Accept** - If you've used the reject list to reject a group of email addresses (e.g., "*@hotmail.com"), then you can use the accept list to allow individual email addresses through that would otherwise be rejected, (e.g. "george123@hotmail.com").

Centipaid

You can use this feature to charge a small fee to anyone sending you an Email. To find out more about Centipaid please visit <http://www.centipaid.com/>.

Centipaid settings**Settings** **Message**

Setting	Value	Description
Merchant number	<input type="text"/>	To become a merchant see http://www.centipaid.com/
Merchant password	<input type="text"/>	Password given when signing up as a merchant.
Link to payment page	<input type="text" value="http://pay.centipaid.com/index.php"/>	Page to send people to, so they can pay.
Payment page language	<input type="text" value="Spanish"/> ▼	Language to display payment page to people in.
Amount to charge	<input type="text"/>	Amount to charge people per email.
Enable CentiPaid	<input checked="" type="checkbox"/>	Activate the CentiPaid system for your account.
Charge friends	<input checked="" type="checkbox"/>	Charge users who are on the friends list.
Charge on SmiteCRC score	<input type="text" value="0"/>	A value of 0 disables.

Save**PGP Profile**

You can use these settings to encrypt your email and receive encrypted email from others.

PGP Profile**List of PGP public Keys - [update](#)**[Back to advanced options](#)

Currently no PGP public/private keys have been set up for you. First you need to generate a new PGP key.

To generate a new PGP private/public key set please press the following button.

[Generate New Key](#)